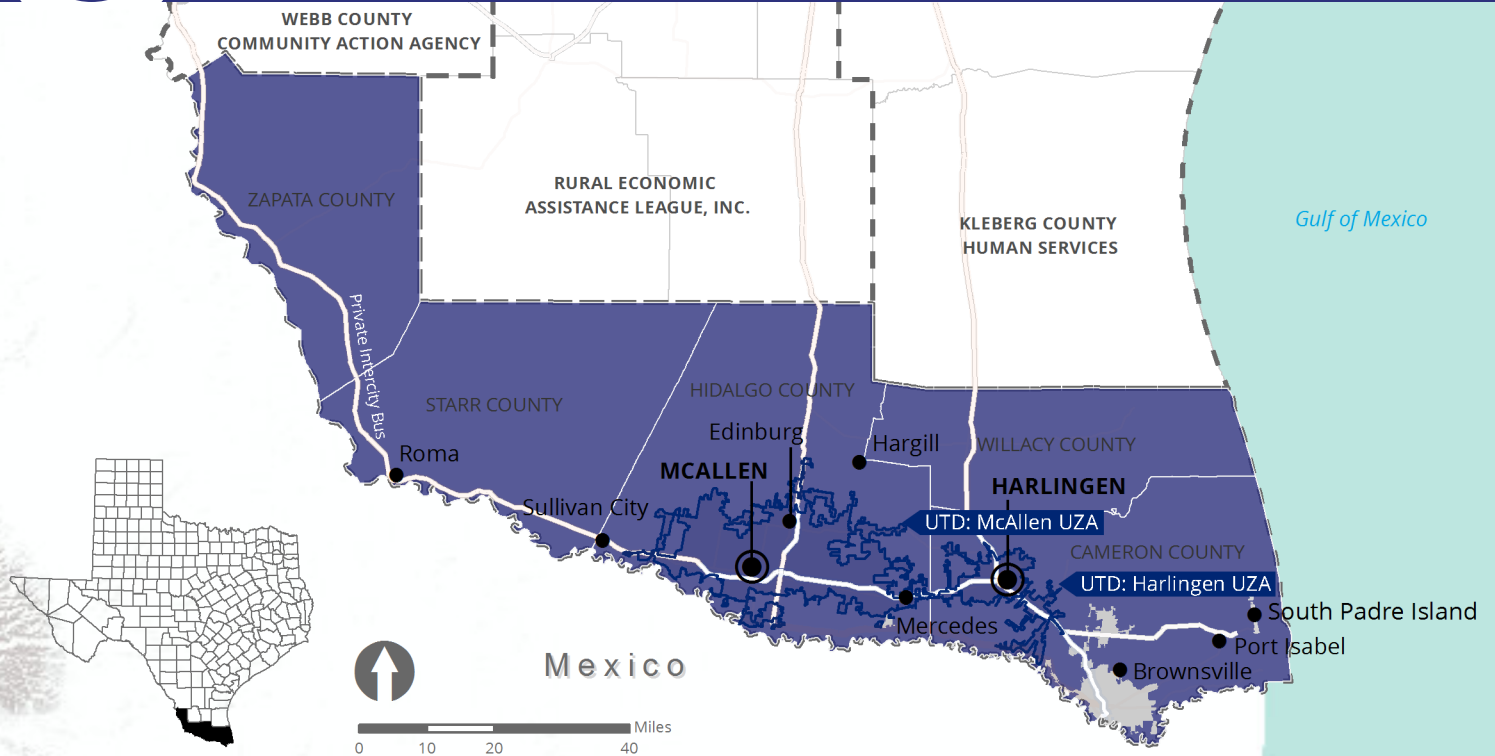




LOWER RIO GRANDE VALLEY DEVELOPMENT COUNCIL



The Lower Rio Grande Valley Development Council (LRGVDC) is a political subdivision of Texas authorized by Texas Transportation Code Chapter 458 and therefore receives state funds for transit services. LRGVDC serves as a rural transit district (RTD) for Cameron, Hidalgo, Starr, Willacy, and Zapata Counties. Prior to May 2015, the Community Action Council of South Texas (CACST) served Starr and Zapata Counties. LRGVDC resolved to serve as an RTD for Starr and Zapata Counties after CACST discontinued its transit services. In addition, LRGVDC serves as an urban transit district for the Harlingen and McAllen urbanized areas (UZAs).

LRGVDC provides transit services to the Harlingen UZA, the McAllen UZA except within the city limits of McAllen, and rural areas within the service boundary through its transportation program, Valley Metro. LRGVDC published the name Valley Metro in June 2011, unifying services that were operated under three different brand names: Rio Metro, Rio Transit, and Harlingen Express. LRGVDC passes a part of the allocated state fund to the City of McAllen under an interlocal agreement. The City of McAllen provides additional transit services for the McAllen UZA within the city limits of McAllen through its transit department, Metro McAllen.

Valley Metro operates demand-response service for Hidalgo, Cameron, Starr, Willacy, and Zapata Counties, and deviated bus service FLEX and commuter bus service to provide connections between rural cities and the UZAs, among three UZAs in the region, and between Port Isabel and the Brownsville UZA.

Metro McAllen (operated by City of McAllen) operates fixed-route bus and paratransit services within the city limits of McAllen and maintains an international transit terminal facility in downtown McAllen. LRGVDC-Valley Metro, City of McAllen, City of Brownsville, and City of South Padre Island coordinately deliver a regional bus service, RGV Metro Express, for residents to travel in Brownsville, Edinburg, Harlingen, McAllen, Mercedes, and South Padre Island. Valley Transit Company, Inc. operates private intercity bus service in LRGVDC's service area. Both Valley Metro and Metro McAllen can provide connections to the service.

LRGVDC is governed by a 27-member board of directors of whom two-thirds are elected officials of the designated boundaries. LRGVDC has a transportation advisory committee to advise on regional transit services. The McAllen City Council governs Metro McAllen services.



Rural Transit District

- Service Area Population¹: 271,879
- Service Area Land Area²: 4,811 Sq. Miles
- Unlinked Passenger Trips³: 63,984
- Revenue Fleet³: 24 Vehicles
- Transit Staff Counts⁵
 - Non-Operator: 1
 - Operator: 6



Rural Transit District Services

Service Information



Flexible Transit Service

Three flex routes (Routes 60, 61 and 62) are available in Rio Grande City in Starr County. Buses can deviate up to 1/2 mile off the published route to pick up or drop off passengers. Passengers must call and request the deviation at least 1 day in advance.

Valley Metro also operates eight Vaquero Express bus routes, serving the University of Texas Rio Grande Valley Brownsville and Edinburg campuses, as well as providing connection with Harlingen, Weslaco, McAllen, and Rio Grande City.

Fare Structure:

One-Way Trip:

- Base fare: \$2.00
- Reduced fare: \$1.00^a, Free^b

Ticket Pass:

- Regular pass: \$20.00 (20 rides)
- Reduced pass: \$10.00 (20 rides)^a

Fare Media:



Notes:

^a Medicare cardholders, people with disabilities, veterans, seniors (60+), or students and faculty (doesn't include RGV Metro Express). ^b Free fare for Children (under 7 years old). ^c Unlimited 30-day pass for students and faculty members only. ^d Students. ^e Children (under 14) traveling with an adult. ^f In Willacy County.



General-Public Demand-Response Service

Available throughout Hidalgo, Willacy, Cameron, Starr, and Zapata Counties.

Residents of each county can request any trip that has one end in their county and another within LRGVDC's service area. Demand-response service in Zapata County can connect to Laredo upon request.

Demand Response is also available in Edinburg, Hidalgo and Willacy County through the Fast Ride System using the UBER Platform.

Reservations must be made at least 1 day before the day of travel and up to 15 days in advance. Same-day trips are not available.

One-Way Fare Structure:

- Base fare: \$3.00
- Extra fare (In addition to base fare): \$2.00–\$102.00^c
- Reduced fare: \$1.50^d, \$1.00^e, Free^f

Fare Media:



Operating Time (Excluding Holidays)



Operating Days by Mode



Operating Hours by Mode





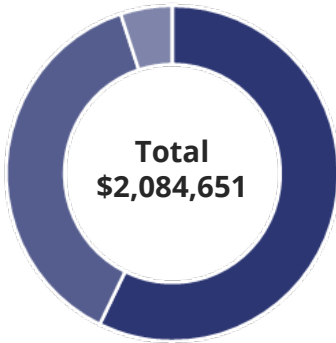
Address | 510 S. Pleasant View Dr.
Weslaco, TX 78596

Contact | Tom Logan
Director of Regional Transit Service
Phone: (956) 969-5761
E-mail: tlogan@lrgvdc.org

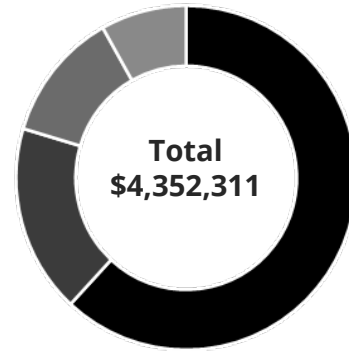
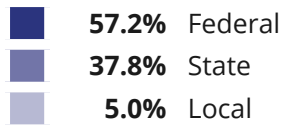
FY 2024 Financial Status³



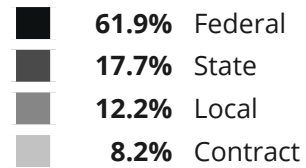
Revenues in Fiscal Year 2024



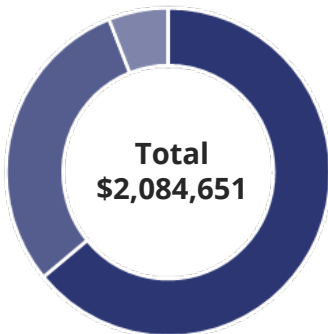
LRGVDC



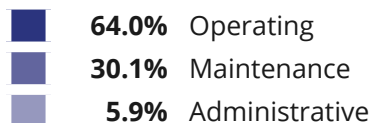
Rural Average



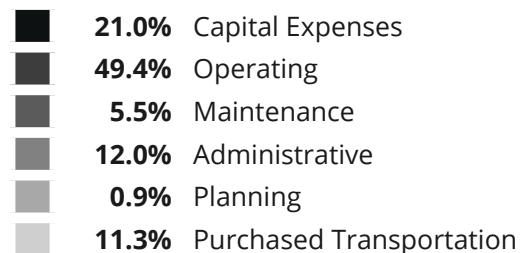
Expenditures in Fiscal Year 2024



LRGVDC



Rural Average





Address | 510 S. Pleasant View Dr.
Weslaco, TX 78596

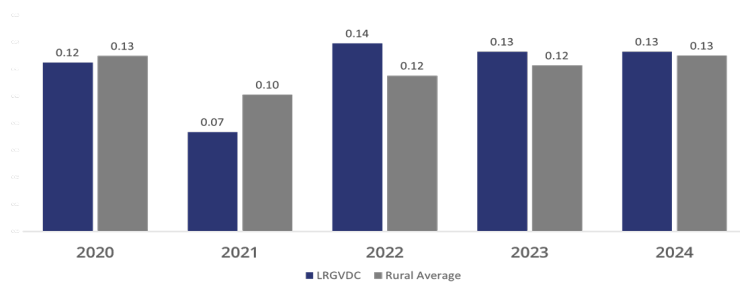
Contact | Tom Logan
Director of Regional Transit Service
Phone: (956) 969-5761
E-mail: tlogan@lrgvdc.org

FY 2020–2024 Performance Measures³

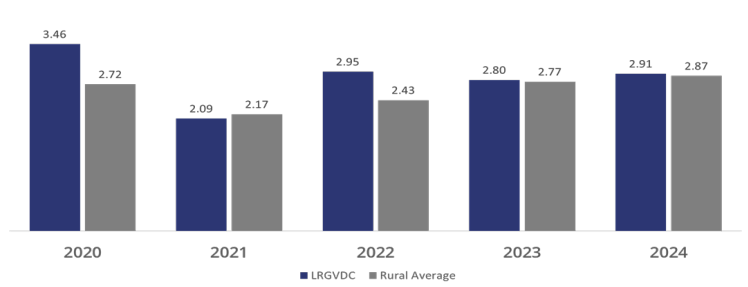


Productivity in the Past 5 Years

Unlinked Passenger Trips per Revenue Mile

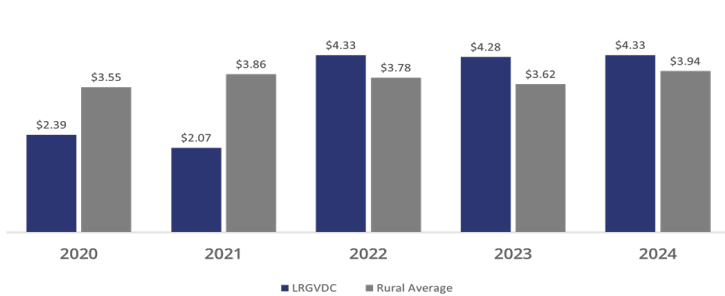


Unlinked Passenger Trips per Revenue Hour

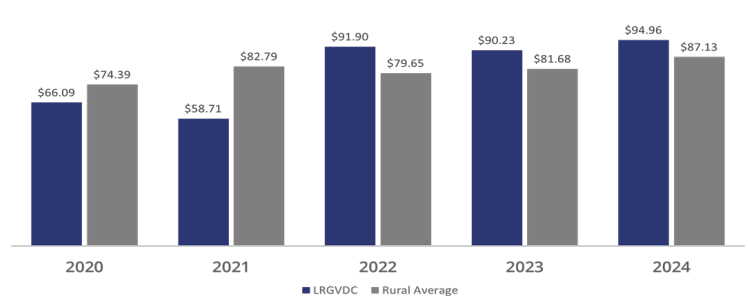


Efficiency in the Past 5 Years

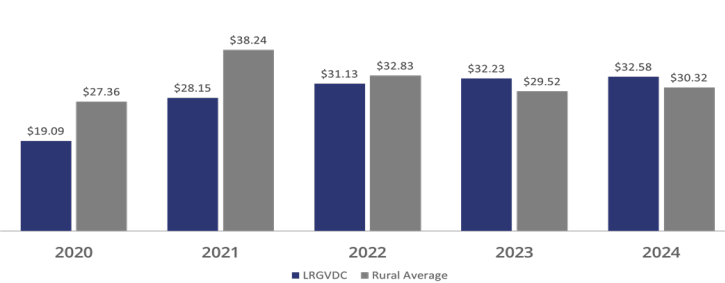
Operating Cost per Revenue Mile



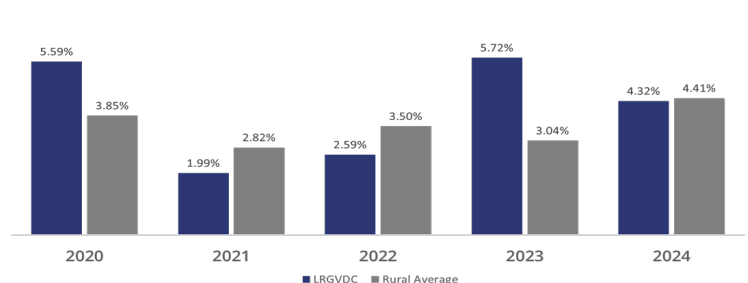
Operating Cost per Revenue Hour



Operating Cost per Passenger



Fare Recovery Ratio





Urban Transit District

For Harlingen UZA

(Provider: Valley Metro)

- Service Area Population¹: 120,849
- Service Area Land Area²: 54 Sq. Miles
- Unlinked Passenger Trips³: 51,434
- Revenue Fleet³: 10 Vehicles
- Transit Staff Counts⁵
 - Non-Operator: 5
 - Operator: 21

For McAllen UZA

(Providers: Valley Metro and Metro McAllen)

- Service Area Population¹: 790,994
- Service Area Land Area²: 348 Sq. Miles
- Unlinked Passenger Trips³: 1,347,881
- Revenue Fleet³: 86 Vehicles
- Transit Staff Counts⁵
 - Non-Operator: 24
 - Operator: 23



Valley Metro Urban Services (Harlingen UZA)

Service Information



Flexible Transit Service

Six flex routes—Route 40, 41, 42, 43, 44, and 45—are available in the Harlingen urbanized area; one flex route—Route 50—connects Brownsville and Port Isabel.

Buses can deviate up to ½ mile off the published route to pick up or drop off passengers. Passengers must call and request the deviation at least 1 day in advance.

Fare Structure:

One-Way Trip:

- Base fare: \$2.00
- Reduced fare: \$1.00^a, Free^b

Ticket Pass:

- Regular pass: \$20.00 (20 rides)
- Reduced pass: \$10.00 (20 rides)^a

Fare Media:



Notes:

^a Medicare cardholders, people with disabilities, veterans, seniors (60+), or students.

^b All Jag Express routes are free and for other routes, children under 7 and students from the University of Texas-Pan American ride free.

Operating Time (Excluding Holidays)



Operating Days by Mode



MON	TUE	WED	THU	FRI	SAT	SUN
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Operating Hours by Mode





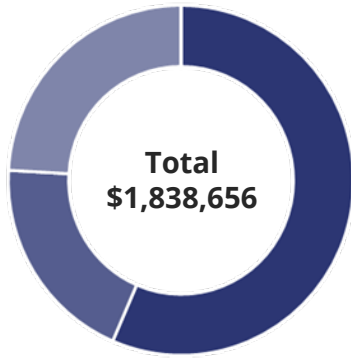
Address | 510 S. Pleasant View Dr.
Weslaco, TX 78596

Contact | Tom Logan
Director of Regional Transit Service
Phone: (956) 969-5761
E-mail: tlogan@lrgvdc.org

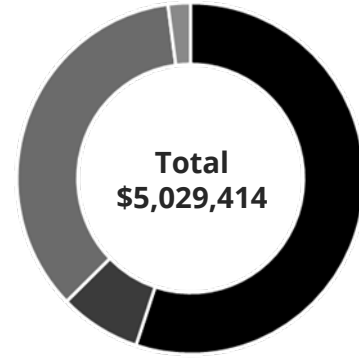
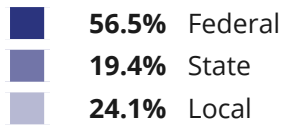
Harlingen UZA Urban Services

FY 2024 Financial Status³

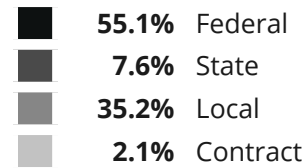
\$⁺ Revenues in Fiscal Year 2024



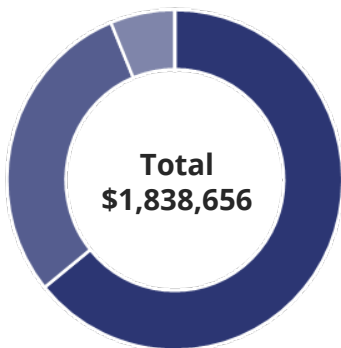
Harlingen



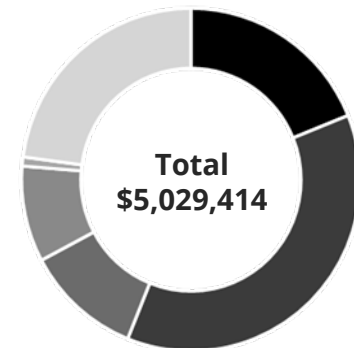
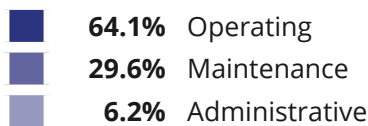
Small Urban Average



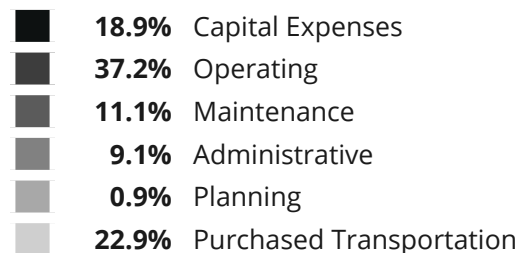
\$⁻ Expenditures in Fiscal Year 2024



Harlingen



Small Urban Average





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Weslaco, TX 78596

Contact | Tom Logan
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Phone: (956) 969-5761
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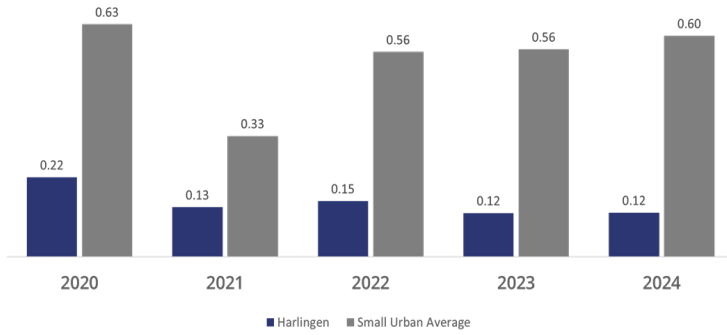
Harlingen UZA Urban Services

FY 2020–2024 Performance Measures³

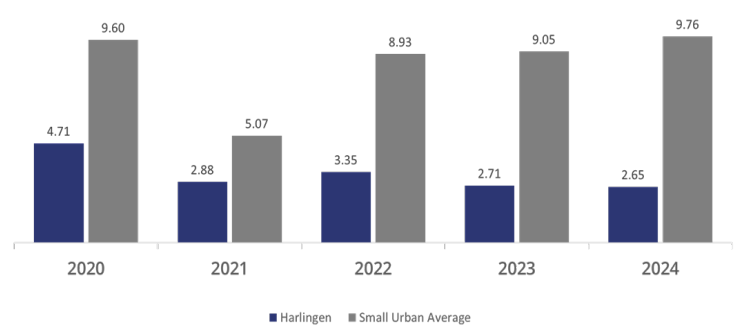


Productivity in the Past 5 Years

Unlinked Passenger Trips per Revenue Mile

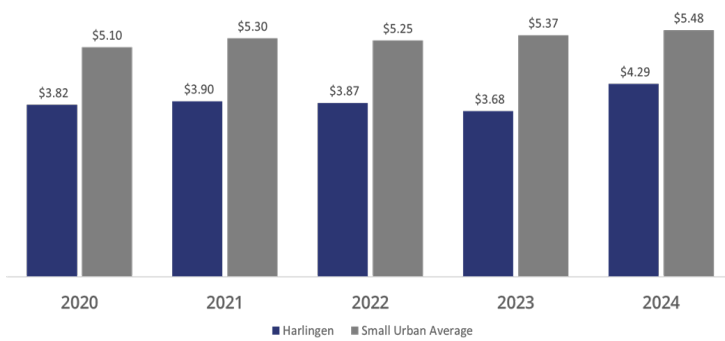


Unlinked Passenger Trips per Revenue Hour

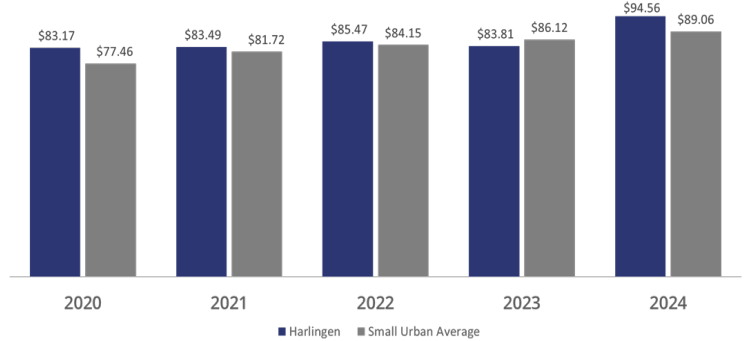


Efficiency in the Past 5 Years

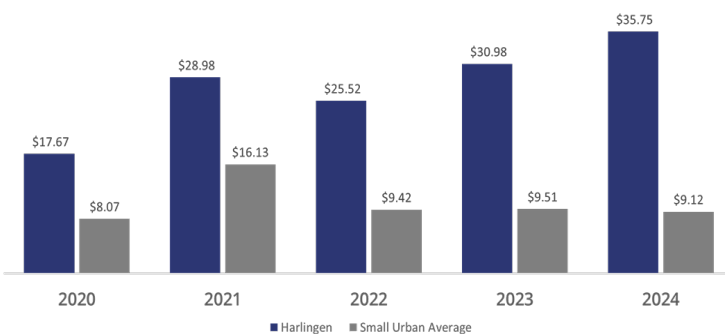
Operating Cost per Revenue Mile



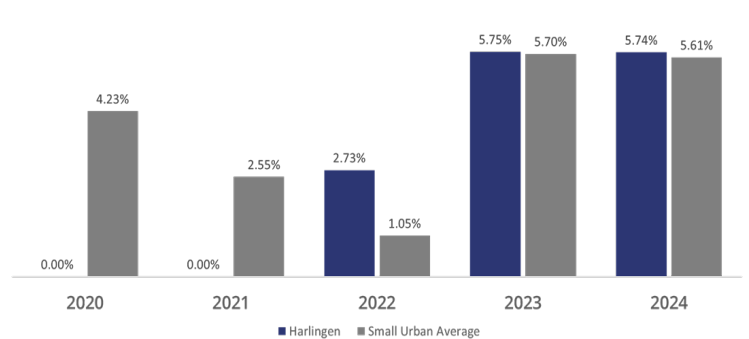
Operating Cost per Revenue Hour



Operating Cost per Passenger



Fare Recovery Ratio





Valley Metro Urban Services (McAllen UZA)

Service Information



Flexible Transit Service

Ten flex routes—Routes 10, 11, 12, 14, 15, 16, 20, 21, 30, and 32—are available in the McAllen urbanized area.

Buses can deviate up to ½ mile off the published route to pick up or drop off passengers. Passengers must call and request the deviation at least 1 day in advance.

Fare Structure:

One-Way Trip:

- Base fare: \$2.00
- Reduced fare: \$1.00^a, Free^b

Ticket Pass:

- Regular pass: \$20.00 (20 rides)
- Reduced pass: \$10.00 (20 rides)^a

Fare Media:



Notes:

^a Medicare cardholders, people with disabilities, veterans, seniors (60+), students and faculty (does not include RGV Metro Express)

^b Free fare for Children (under 7 years old).



Commuter Bus Service

Route 31 connects the McAllen UZA and Harlingen UZA.

Jag Express Yellow Line and Purple Line are available within the McAllen UZA boundary. Jag Express Green Line and its extension Route 60 connect Roma with the McAllen UZA.

Fare Structure:

One-Way Trip:

- Base fare: \$1.00
- Reduced fare: \$0.50^a, Free^b

Ticket Pass:

- Regular pass: \$10.00 (20 rides)
- Reduced pass: \$5.00 (20 rides)^a

Fare Media:



Operating Time (Excluding Holidays)



Operating Days by Mode



Operating Hours by Mode





Metro McAllen Services

Service Information



Local Bus Service

Nine fixed bus routes available within the city limit of McAllen.

One-Way Fare Structure:

- Base fare: \$1.00
- Reduced fare: \$0.50^a, Free^b

Fare Media:



Regional Bus Service (RGV Metro Express)

Three bus lines connect South Padre Island, Brownsville, Harlingen, Mercedes, McAllen and Edinburg.

Fare Structure:

- Day pass: \$10.00^{c,d}
- Unlimited 30-day pass: \$200.00^c
- Reduced pass: \$50.00^{c,e}, Free^f

Fare Media:



ADA Paratransit Service

Metro McAllen Paratransit (MMP) service is available within 3/4 mile on both sides of the fixed-route services.

Reservations must be made at least 1 day and up to 14 days in advance. Same-day trip request is subject to availability.

One-Way Fare Structure:

- Base fare: \$0.50

Fare Media:



Notes:

- ^a Medicare cardholders, people with disabilities, veterans, seniors (60+ years old), students, and faculty (does not include RGV Metro Express).
- ^b Children (under 6 years old).
- ^c For RGV Metro Express only.
- ^d For all regional systems.
- ^e Unlimited 30-day pass for students and faculty members only.
- ^f Blue Line is free to all passengers; Children (under 2 years old) travelling with a paying customer, or students from the University of Texas Rio Grande Valley ride Red Line for free.

Operating Time (Excluding Holidays)



Operating Days by Mode

	MON	TUE	WED	THU	FRI	SAT	SUN
	MON	TUE	WED	THU	FRI	SAT	SUN
	MON	TUE	WED	THU	FRI	SAT	SUN



Operating Hours by Mode



▼ Weekday Hours ▽ Saturday Hours ▼ Sunday Hours



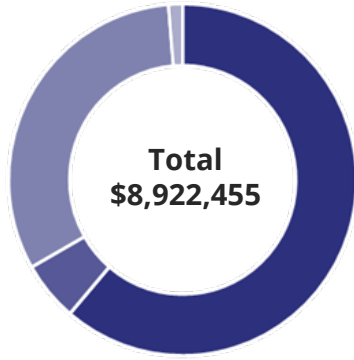
Address | 510 S. Pleasant View Dr.
Weslaco, TX 78596

Contact | Tom Logan
Director of Regional Transit Service
Phone: (956) 969-5761
E-mail: tlogan@lrgvdc.org

McAllen UZA Urban Services

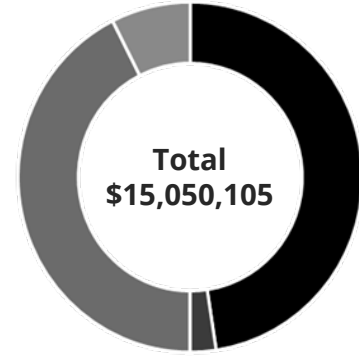
FY 2024 Financial Status³

\$+ Revenues in Fiscal Year 2024



McAllen

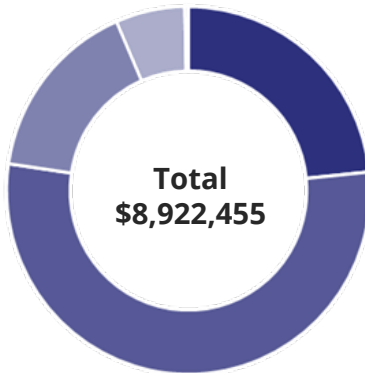
- 61.2% Federal
- 5.5% State
- 31.9% Local
- 1.3% Contract



Large Urban Average

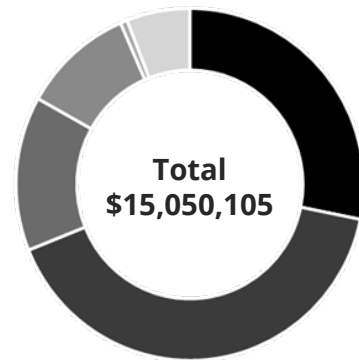
- 47.6% Federal
- 2.4% State
- 42.5% Local
- 7.4% Contract

\$- Expenditures in Fiscal Year 2024



McAllen

- 23.4% Capital Expenses
- 53.9% Operating
- 16.2% Maintenance
- 6.1% Administrative
- 0.3% Planning



Large Urban Average

- 28.2% Capital Expenses
- 40.7% Operating
- 14.2% Maintenance
- 10.4% Administrative
- 0.7% Planning
- 5.9% Purchased Transportation



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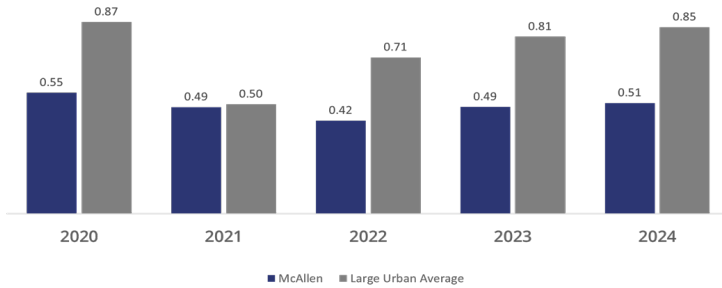
McAllen UZA Urban Services

FY 2020–2024 Performance Measures³

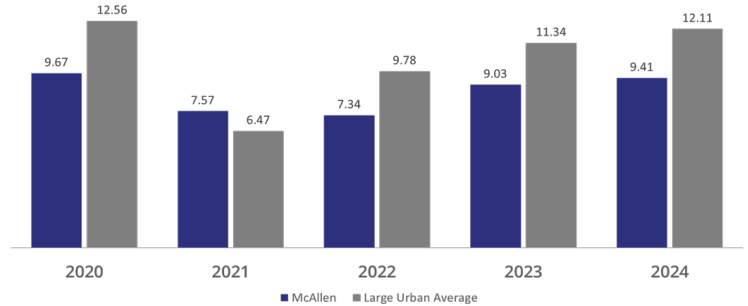


Productivity in the Past 5 Years

Unlinked Passenger Trips per Revenue Mile

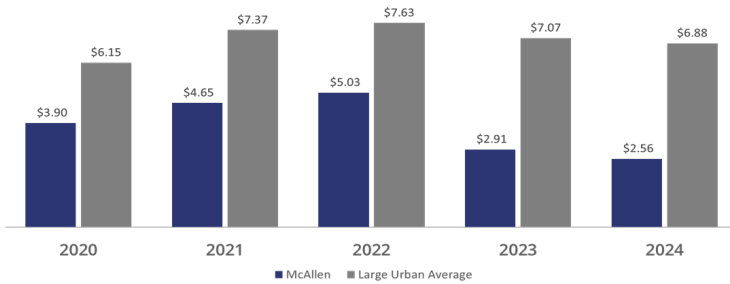


Unlinked Passenger Trips per Revenue Hour

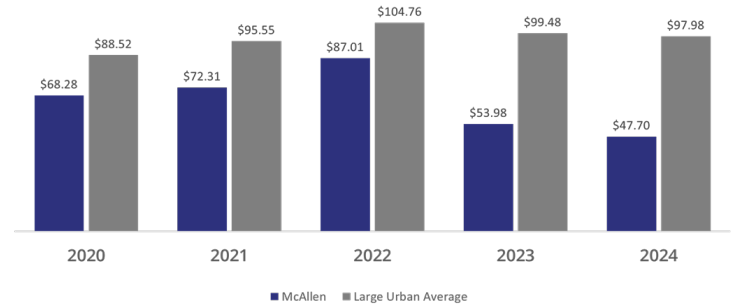


Efficiency in the Past 5 Years

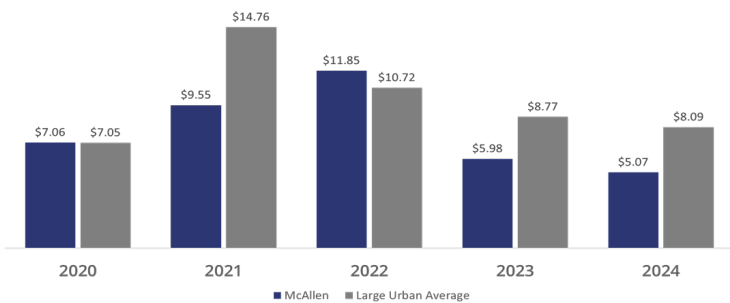
Operating Cost per Revenue Mile



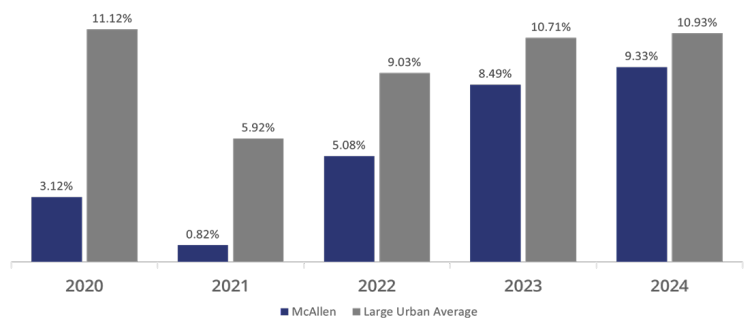
Operating Cost per Revenue Hour



Operating Cost per Passenger



Fare Recovery Ratio



Projects in 2025–2029⁴

Implementation Year	Project Name	Cost
2025	Edinburg Transit Park & Ride	\$1,500,000
2024-2026	Valley Metro Transit Terminal & Maintenance Facility	\$9,000,000

Data Sources:

¹ TTI estimation based on (1) the 2019-2023 American Community Survey 5-Year Estimates, and (2) the U.S. Census Bureau 2024 TIGER/Line Shapefiles.

² TTI estimation based on the U.S. Census Bureau 2024 TIGER/Line Shapefiles.

³ Texas Department of Transportation, Public Transportation Division, PTN-128 FY2020-2024 Data.

⁴ TTI survey data.

⁵ TTI survey data. Staff counts include the number of full-time employees and part-time employees as of the last day in the fiscal year. The agency reported both public agency and private contractor employees who are dedicated at least 50% to the management or operation of the public transit services described in the profile. Staff counts does not include volunteers or employees at another transit district from which service is purchased.

Last Updated:

August 2025